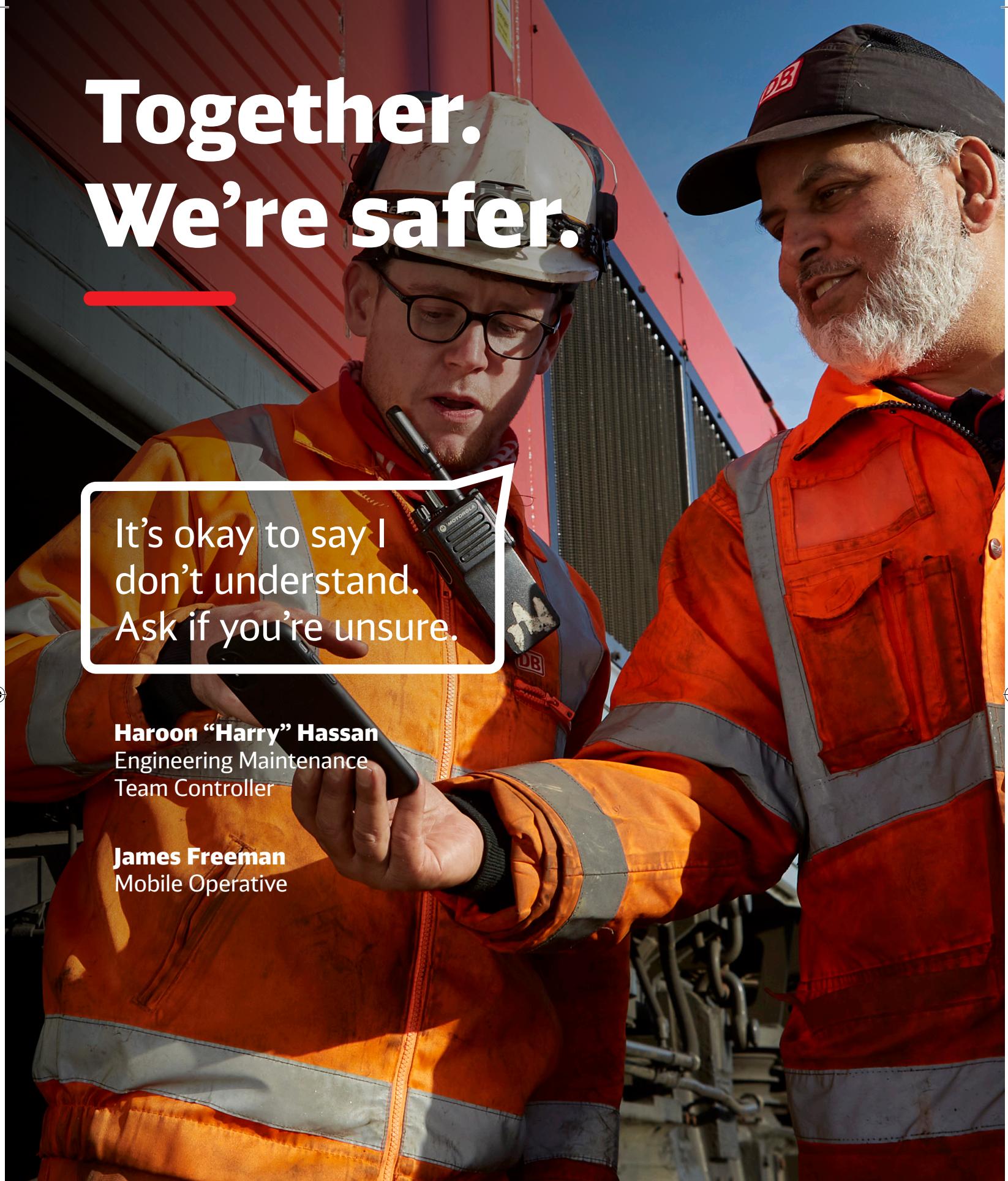


Together. We're safer.



It's okay to say I
don't understand.
Ask if you're unsure.

Haroon "Harry" Hassan
Engineering Maintenance
Team Controller

James Freeman
Mobile Operative

Stop. Discuss. Resolve. Review.
To find out more visit uk.dbcargo.com/safertogether

Together. We're DB

Together. We're safer.

Stop:

If you see a colleague, contractor or customer doing something you feel may be a danger to themselves or others, take the time to approach them in a positive and friendly manner and ask them to stop what they are doing.

State your intentions clearly - that you have some concerns about the activity they are undertaking and want to work with them to help avoid potential injury.

Explain that you would like to understand more about what's taking place.

Discuss:

Once the activity has stopped, have an open discussion about what they are doing, why they are doing it and what their thoughts are on whether this is the best way to carry out the activity.

Try to ask open questions - you will learn more about their skills and experience, the task they are undertaking, what risk assessments have taken place and the Safe System of Work they are following.

Resolve:

It may be that your fears prove to be unfounded and that you are satisfied with their explanation and the safeguards in place. That's okay. Work can resume and no further action is necessary. You have no need to apologise for intervening, simply thank them for being receptive to your concerns and helping to build your understanding.

However, if either of you have any outstanding concerns about the safety of the task, then no further activity should be undertaken until a resolution has been reached.

It may be that the issue can easily be resolved there and then. However, if this cannot be done, then the issue should be escalated to the relevant person. This may be your Manager, Ops Supervisor, Team Leader, Trade Union Health and Safety Representative, Control or the Asset Owner.

Review:

Every intervention is an opportunity to learn and improve.

We would actively encourage you to discuss your interventions and safe behaviour discussions at team meetings so others can take on board any learnings from your interactions.

We want you to feel confident that no retribution will follow a safety intervention initiated in good faith, even if it is deemed unnecessary. We're encouraging you to feel empowered and safe to stop something you see or feel is wrong; to discuss the issue openly with your colleagues and resolve any issues so that these can then be reviewed in order to help make DB Cargo a safer and more open place to work.

We want to foster a culture of open and honest dialogue on our journey to achieving Safety Excellence. This is a key tool to start that process. We will take a zero tolerance approach to anyone found bullying or ridiculing anyone who exercises their authority to intervene on safety issues.

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